

Client:

Telephone: (---)

Delivery address:

Email:

Our Warranty

- 1) We offer **no warranty** for any service we offer and under **no conditions** will we replace **ANY** customer supplied garments. If a customer would like a print proof we recommend sending fabric scraps of the same or similar garments you are seeking to have printed on. Once we apply a print we will camera image this over to you **via text or email**. In the event you are unhappy, **it is Your responsibility** upon receiving the image to call us and cancel. **Orders cannot be canceled via text or email**. Fabric with **excessive lint** requires additional steps to make print ready.

Liability Waiver

- a. You agree to hold harmless and release **robprints.com** its employees, officers or agents providing services to **robprints.com** for any and all monetary costs. **Plain language is Parties cannot sue robsprints.com for any breach of Service or for any damaged or destroyed Garments**. We are a print manufacturer not a clothing vendor or supplier. Insurance via shipping policies is applicable for damaged goods arriving and will be replaced accordingly.
- b. The parties hereby agree to binding mediation prior to the initiation of legal proceedings and agree to the American Arbitration Associations mediation rules
- c. Unresolved mediation that commences civil process, action, or counter claim whether based in contract, tort, statutory rights or otherwise shall be brought forth in the seventh judicial district in Monroe County Court in the State of New York.
- d. In no event shall **robsprints.com** aggregate liability exceed the amount actually paid for any service provided where any alleged liability occurred and is determined. In no event shall **robsprints.com** be liable to anyone for any indirect, punitive, special, exemplary, incidental, consequential or other damages of any type or kind (including loss of data, revenue, profits, use or other economic advantage) arising out of, or in any way connected with our services provided.

Our Billing

- a. You agree to our fees prior to the start of work.
- b. **Print Payment is required prior to set-up, we do NOT buy/purchase clothing, please track and insure your shipping to us.**
- c. All fabric types accepted, **Except nylon and 100 percent polyester**, different inks apply.
- d. We do not provide refunds on completed work.
- e. Sales tax is collected in accordance with New York State Tax regulations
- f. Service concludes upon delivery.

acceptance and acknowledgment

You hereby acknowledge and agree to the provisions of this service agreement and acknowledge the company's warranty and liability policy with **Your Payment**

Customer:

Description	Cost	Amount
	\$0.00	0
	\$0.00	
	\$0.00	
Subtotal		\$0.00
Tax		<u>0</u>
Balance due		\$0.00

Signature:

robPrints.com

We're just **ScreenPrinters**

We bring Your designs into Your world

Send Your apparel or purchase at cost +10%

10 - one color prints \$150

10 - four color prints \$200

Excludes apparel

Bring Your own apparel or

Purchase at cost +10%

